



STADIUM TOURS

**YOU'RE IN
SAFE HANDS.**





WELCOME HOME...

We're looking forward to welcoming you back to Emirates Stadium for an unforgettable Stadium Tour!

The welfare of our guests and team is our top priority.

We're delighted to offer the chance to safely experience a Stadium Tour.

We've introduced a number of measures in line with guidance provided by the UK Government and Public Health England to reduce the risks associated with COVID-19 while you're with us.

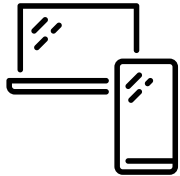


COVID-19
KEEP SAFE
HELP STOP THE SPREAD





BEFORE YOU ARRIVE



PRE-BOOKING

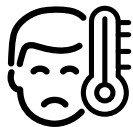
Pre-booking online is available and advised. Book your Tour time and date online in advance where possible – this will help us manage capacity to allow everyone to keep a safe distance and to reduce waiting times.



FACE MASKS ARE ADVISED

You are advised to bring your own suitable mask or face covering.

As per Government guidelines, a face covering must be worn inside The Armoury store, where your Tour starts and ends, as well as along the Tour route.



IF YOU FEEL UNWELL

Stay home if you feel unwell or are displaying any of the symptoms associated with COVID-19. Contact us to make arrangements should you need to amend your booking. tourbookings@arsenal.co.uk



CARD PAYMENTS ONLY

We are accepting online or card payments only for Stadium Tours and in our shop. The contactless limit has been increased to £45.



REDUCED BAG SIZES

Only small handbags and rucksacks will be allowed to be taken on Tour. This is to assist with our security checks and minimise unnecessary contact.



KEEP UP TO DATE

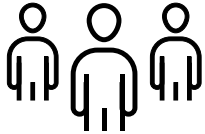
Check our website for opening hours and any updates that may impact your visit.



COVID-19
KEEP SAFE
HELP STOP THE SPREAD



WHILE YOU'RE WITH US



REDUCED CAPACITY

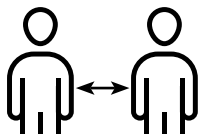
We are limiting the number of guests on Tour at any one time, to ensure you and your party are able to keep a safe distance from others.

Where possible, please pre-book your Tour date and time online to help us manage capacity and reduce waiting times.



HERE TO HELP

All of our team members undergo a daily health check and have been trained to carry out our COVID-19 safety policies. We'll be on hand to manage queues, answer any questions you may have and remind guests of the physical distancing rule.



KEEP A SAFE DISTANCE

All guests and our team will need to maintain a safe distance. Signage will be provided along the Tour route, as well as on your handset. Where lifts are available, we are asking that only one party occupy the lift at any one time.



'SAFESPACE' HANDSET

Our handsets have been equipped with innovative 'SafeSpace' functionality, which alerts you when you have come too close to others outside of your party. This will help you keep a safe distance while allowing you to fully enjoy your Tour experience.



DISPOSABLE HEADPHONES

For your safety, we will supply disposable headphones. Where possible, please provide your own headphones with a 3.5mm connector.



HAND SANITISER STATIONS

Touch free hand sanitiser stations have been provided for your use at key points along the Tour route.



STRICT CLEANING AND HYGIENE REGIME

The Stadium is regularly deep cleaned and disinfected and we will continue to follow a strict regime for cleanliness throughout the Stadium Tour route.



FIND OUT MORE

We look forward to seeing you at the home of Arsenal Football Club! More information is available online at: www.arsenal.co.uk/tours



COVID-19
KEEP SAFE
HELP STOP THE SPREAD
